

James G. Case D.D.S. Family Dentistry

James G. Case D.D.S

Anuya Diwan B.D.S.

Financial Policy

We are very pleased to have you as a patient, and we are committed to providing you with the best professional care. Your clear understanding of our financial policy is important to our relationship.

Insurance

Many of the services we provide in our office are covered by insurance. As a courtesy, we gladly file claims on your behalf. Unfortunately, not all services will be covered, even those that may be helpful to you. In many cases your insurance company will limit payment of a service due to limitations of your policy. In cases where service has not been paid, you will be responsible for the bill. We do our very best to provide you with an estimate of your out of pocket expenses that will be due at time of service. However, keep in mind these are only estimates and there is no guarantee of payment by your insurance company.

Children

Often the person responsible for the children’s dental bills is unclear. In our office, it is the parent/guardian that brings the child in and requests treatment, will be the one responsible for the fees incurred.

Cash Payments

If you do not have insurance payment is expected in full at the time of service. We accept cash, check, Visa, Mastercard, Discover, American Express and Care Credit.

Collections

If you need to establish a payment plan due to financial difficulty, our business staff will require you to make a mutually agreeable arrangement and to maintain the terms of the plan. If at any time, you terminate such arrangements we reserve the right to turn your account over to our collection agency, and you will be responsible for a 35% collection fee of your balance, in addition to your current balance plus any other court or attorney fees. All patients who are turned over to collections are subject to dismissal from our practice.

Patient Name (s)

Date

Responsible party